

Supporting Effective Access to ED MD Consultation in LTC

Proactive Care Planning

- Identification of residents at risk for acute and chronic illness exacerbations
- Early identification of signs/symptoms of COVID-19 illness
- Review goals of care and wishes with capable resident or SDM(s) if resident incapable & document the outcome of your discussion [Conversation Guide](#)

Change of Condition triggering a Nursing Assessment

- Communicate Nursing Assessment using [SBAR](#) with MD/NP
- Review documented goals of care discussion(s)
- Consider options for care and treatment in the LTCH
- MD/NP to consult with capable resident/ SDM(s) if resident incapable to discuss all options for care

MD/NP Care Planning and Health Care Consent with Capable Resident/ Incapable Resident's SDM(s)

- Review options to treat in the LTCH, risks/benefits of same and anticipated outcomes
- Discuss alternative options or settings for care (i.e. mobile x-ray, outpatient clinics etc.)
- MD/NP to consult with capable resident/SDM(s) if resident incapable to discuss all options for care including need for isolation for 14 days after ED transfer

Plan for Treatment in LTCH

- Obtain informed consent for plan of treatment from capable resident or incapable resident's SDM(s)
- Obtain medical orders
- Obtain pain & symptom management/EOL orders
- Consult with [NLOT](#) & [HPC](#) Teams prn
- Ongoing communication with capable resident/incapable residents SDM(s)
- Follow up with MD/NP prn

MD/NP Considering ED Transfer or Resident/ SDM still requesting ED Transfer

- Consider the following options prior to direct transfer through a Shared Care Model Approach for consultation/second opinion:
 - consult around goals of care & proposed clinical management with capable resident/incapable resident's SDM(s)
 - e-Consult
 - Direct clinical consultation with specialist (i.e. respiratory, internal/geriatric medicine, geriatric psychiatry)
 - Virtual care <https://www.urgentcareontario.ca/>
Book through link or call **1-844-CARE-844**

NEW

When to access the ED MD

- Identified need for ED transfer
- Suspected injury or fracture # (ED MD can support transfer to alternative location of care if required)
- Request for consultation from ED MD & discussion with resident and or SDM around goals of care & proposed clinical management

**Call ED for Consultation in
Emergency Medicine & Ensure
Assessment &
"Clinical Ask" is Communicated**